SPITFIRE AUDIO



CONGRATULATIONS

Thank you for purchasing Spitfire PP021 Evo Grid 3. Spitfire takes its Evo range of products into a new realm with a series of evolving "motions" that we're certain will revolutionise the way in which you write and realise your string compositions. Orchestrated by Ben Foskett, this product exudes class and a cool organic sound that will bring fresh Steve Reich, Terry Riley, John Adams and Arvo Part style sophistication to any composition.

Quick Specs -

- 3616Samples (48k recorded at 96k)
- 36.8 GB uncompressed WAV
- 21.3 GB disk space required
- 42.6 GB disk space required during install
- New intuitive GUI with inline help
- Five Signals (C, SL, CV, X, X2)

Table Of Contents

CONGRATULATIONS	2
WELCOME	3
DOWNLOADING & INSTALLING	4
NATIVE INSTRUMENTS KONTAKT	6
FOLDER STRUCTURE	7
THE EVO GRID	8
INDIVIDUAL EVOS	10
THE 'GENERAL OVERVIEW' PANEL	11
THE EXPERT VIEW	12
APPENDIX A - RECOMMENDED TECH SPECS	14
APPENDIX B - KONTAKT vs. KONTAKT PLAYER	14
APPENDIX C - EVOLUTION LIST	15
APPENDIX D - UACC	16
APPENDIX E - FAQS & TROUBLESHOOTING	17

WELCOME

The newly initiated Evos are hyperlong articulations that change, sometimes subtly, sometimes radically over time before returning to their original state. We have organised these on a grid so you can plot which evolution sits on which key range. In this day and age, composers are often asked to engage the listener by doing very little. We're asked to rarely change the note, to do nothing, but to 'really sort a scene out'! The Evo Grid is our means of providing composers with a solution to this conundrum. Evo 3 takes this concept further by introducing tempo lockable "motions" to the Evo Grid project. From simple, shimmering textures, essential motoring evos that help to keep your simple compositions ticking along, to the most complex of polyrhythmic systems. We have to limit our time with Evo 3 – once you start, you can't stop!

Recorded in the dry but warm environment of Air Edel Studios, London, with a chamber-sized string section, Evo 3 is a sonically detailed and versatile set of recordings suitable for any number of settings.

Are you a media composer having to produce yards of sophisticated underscore for your TV scores? Are you a games composer looking for ways of generating hours of iterative material? Are you a producer looking for cool understated orchestral textures? Are you any kind of writer looking for inspiration? That next great idea?

The genesis of Evo Grid 3 is an evolutionary story in its own right. From our original 'Scary Strings' experiment, sampling players performing 'evolutions' that change over time and over a fixed number of registers, we came to create Strings Evo Grids 1 & 2 (now called Angular String and Fragile String Evoutions) with an ingenious design that arranges these evolutions across your ranges with a die randomisation function, delivering a near-infinite number of possible combinations. We have also produced Evo 4 (now called Woodwind Evolutions), giving a truly original set of sonic possibilities, followed by the ultra exclusive Mural Symphonic Evolutions recorded at Air Studios. Since then, we have collaborated with Olafur Arnalds and Leo Abrahams, giving us their own take on the Evo Grid.

This volume is the biggest development for the Evo Grid concept, by sampling evolving "motions" or movements and rhythms, orchestrated exceptionally by Ben Foskett.

Initially the concept of 3 was to tackle one of the biggest sampling conundrums — the re-bow, i.e. repeated phrasing on the same note. So we thought, what better way to give us all options of time syncable re-bowing patterns than to put them on an Evo Grid? After two years of extended development and fiendish scripting, our alpha version arrived, and it was immediately clear that Evo Grid 3 was going to be so much more than we had originally hoped.

• 37 unique evolutions across the whole range of the string band, grouped into 3 different categories.

• All sounds tempo-locked to your host DAW tempo

• Completely customisable evolutions grid, with a randomise function.

• Four individual mic signals including Close, Sweet Loops, Completely Varped, and Stretched.

DOWNLOADING & INSTALLING

Thank you for buying Evo Grid 3. If you are a total newbie to this kind of thing you can get up to speed here: <u>http://www.spitfireaudio.</u> com/info/basics/

First though, grab the 'Spitfire Audio App' from this link: this app will enable you to download the library http://www.spitfireaudio.com/info/library-manager/

THE SPITFIRE AUDIO APP



LIBRARY All libraries and plugins in your collection will appear with their artwork on the **My Products** tab. Clicking this artwork will open the product page. This is a great place to find information such as system requirements and insructions as well as where to find **Reset** and **Repair** options. **INSTALL/UPDATE** buttons allow you to quickly start a download directly from the **My Products** tab, instead of clicking through to the Library. Next to the button the size of the download is shown, you will need twice as much available space to allow the download to unzip correctly.

My Products

Downloads Preferences

General

Default Content Path

- VST2 Install Location
- vSI3 Install Location
- AU Install Location
- AAX Install Location

Auto login Log in automatically withou and password

If this is your first time using the Spitfire Audio App for a download you may wish to first navigate to the **Preferences** tab and make sure that the **Default Content location** is set to the location where you wish to download your libraries and that the **VST2 install location** is set to the folder where your DAW epxects to find VST files.

Here you can also enable Auto Login to save time in future.



Once you are happy with your preferences, simply click the Install button, either directly on My Products tab, or by clicking on the library image you wish to install and then clicking the install button on the page that appears.

Clicking either of these will prompt you for a location, the default content location in your preferences will be suggested but you can select any suitable location.

Once you are happy with the location click Download.

After clicking download you will be directed to the Downloads tab where you can watch the progress if you like. You can of course leave the Downloads tab and start other downloads but at this point you should leave the Spitfire App open until the download completes.

As this is a Kontakt library, once it is downloaded you will need to load it via the files tab in Kontakt by following the steps on the next page.

NATIVE INSTRUMENTS KONTAKT

If you've never used one of our libraries before and you don't own a copy of Native Instruments Kontakt, you'll need to buy it from Native instruments:

https://www.native-instruments.com/en/products/komplete/samplers/kontakt-5/

If you'd like to find out more about the differences between Kontakt and Kontakt Player (we know, very confusing!) go to *Appendix A*.

If you'd also like to know what we recommend as an optimal set up please go to Appendix B.

- 1. Install Kontakt (skip this step if you already have it)
- 2. Open Kontakt and click 'Files' in the library browser window:



3. Navigate to the instruments folder within the library folder.

4. Double click or drag the .nki file corresponding to the instrument you want to load into the right hand side of Kontakt.



If you have never used Kontakt before we wholeheartedly recommend that you familiarise yourself with the basics of patch (or instrument) loading, multi management, outputting and midi routing detailed in the Kontakt user manual and native instruments website:

https://www.native-instruments.com/en/products/komplete/ samplers/kontakt-5/downloads/

If you are an established Kontakt user please make sure you absolutely have the latest version of it downloaded via the NI Service Center or the NATIVE ACCESS apps. Our libraries are frequently updated and often simply won't work on any previous versions. We cannot describe the multitude of painful symptoms you will experience if you don't do this!

FOLDER STRUCTURE

Evo Grid 3 - Performance MW.nki 298.6...

296.2...

- Evo Grid 3.nki
- Curated Presets
- Individual Evolutions

The folder structure of Evo Grid 3 is reasonably simple. Inside the instruments folder you will find two instruments Evo Grid 3 is the main patch containing all evolutions arranged in the grid as described on the following page, and the "Performance MW" variant of this patch, which maps the modwheel slightly differently.

In this version of the patch, MIDI CC#1 (the modwheel) fades between the C and SL signals, and is mapped a little differently than it is described on page 9. Instead of fading from silence to full volume it fades from 30% to 100% the effect is that reducing CC#1 to makes the sound appear softer and closer, a "focus pull" of sorts.

There are also two folders, Curated presets which has patches with carefully curated combinations of evolutions and the Individual Evolutions folder which contains single evolutions as described on pages 10-13.

OPENING YOUR FIRST INSTRUMENT.



Simply double click an 'nki' file (this is Native Instruments' file extension for a Kontakt instrument) to load, or indeed drag the instrument (it'll have the little keyboard icon and the suffix .nki) from the left pane into the right pane.

If you can't hear anything double check first that the midi channel you are transmitting on with your keyboard is the same as the one in the Kontakt Instrument!

THE EVO GRID



1. The Grid or Pegboard

This is where all the action happens. A great way to instantly create your own sets of string and warped Evos. The pegs behave like toggles click on them to select and they'll automatically disable any peg on the same X or Y axis. On the Y axis are the pitch centres, on the X axis are the Evos.

2. Evos

What are Evos? Well they're long evolutions, and when we say long we mean long, running up to a minute in length these are considerably longer than the longs you get in standard string libs. This is because they evolve, change, mutate, and return to their original state before looping. We've purposefully recorded each Evo at a different tempo so when you start pegging up different Evos on your grid and playing them together after a while the different evolutions will start to undulate against each other.

HOT KEYS

Holding down CMD while clicking an evo will assign that evo to all note centres vertically

Holding down SHIFT while clicking an evo will draw a line from the last selected evo (ie click D#2:evo1, then hold shift and click A#6:Evo12; you'll get a diagonal line from top-left to bottom-right.)

The Dice

Clicking on this icon just to the right of the "Evo" title and selecting "Randomise with any" creates a completely random pattern with

what we calculate to be $48 \times 48 \times 48... 12$ times) which is in the vicinity of 1.5×10^{20} possibilities you'll see that our claim of 'virtually' infinite is a fair one. Hit this key and it's likely no one else on the planet is using the same map of sounds as you are.

HOT KEYS

The Dice - Click to assign pegs randomly to any of the 48 evolutions, a few options are available. Among them are:

Click the dice and choose "randomise only visible" to limit the random pegs to the evolutions currently shown on screen,

Click the dice and choose "randomise in column" to have a more uniform vertical arrangement during randomisation.

3. Mixer

Symphonic Strings Evolutions has four different mic options: Close, Tree, Ambient and Outriggers, these can all be controlled with the mixer.

Click on the ROM tabs beneath the sliders to load/ purge mics/ mixes. CMD click on the mic acronyms to assign to a Kontakt output... Especially useful when creating surround signals.

Controllers:

Three controllers that vary the sound as you play. These can be assigned a unique controller number so you can automate or adjust via an external controller. To un-assign, assign or just to see what CC number is assigned to any control RIGHT or CTRL CLICK. You can then alter the controller parameters in the "Automation pane" if for example you want your mod wheel to go all the way from top to bottom but the control to have restricted bandwidth change from the default of 0-127 to 20-100. Or if you want the controller to make the GUI control in the reverse direction change from the default of 0-127 to 127-0.

4. Dynamics

On most of our string libs this would control the crossfade mix between differing dynamic samples, loud and soft. But because the timbral changes are handled within the original performances this is just an artificial dynamic controller for those of you who can't hear a violin without reaching for your mod wheel (CC#1).

5. Quantise in.

This control will quantise the MIDI notes, i.e. if set to 1 bar a note will sound on the beginning of the next bar when played. Perfect for making sure the different evolutions sync up when performing in the notes.

6. Expression

A simple display that denotes any expression controller (CC11) data. This controller is favoured by the composing fraternity as the 'loudness' automation of choice, leaving volume (CC7) as more of a trim controller when mixing.

7. Note Centre

We have recorded 12 separate samples for each Evo based across the 'amen' intervals (perfect 4ths) across the keyboard. The reason for this is to create an asymmetry across the octaves to again increase the inspiring surprises you're likely to enjoy.

The only thing worth noting about this display is that if no peg is assigned to the note centre region then the note centre name will grey out. Just to help you diagnose a dead key or range!

8. FX, Volume, Pan

The FX peg is a simple toggle in/out affair that allows a nominal send to the FX rack (8.) to the right.

The Volume trim pots allow balancing of Evos against each other. Useful when using Evos that are simply louder by nature (sul ponts etc etc).

The Pan pot allows you to pan within the stereo field the different Evos, again especially useful if one part of the section is speaking louder than the other.

HOT KEYS

Holding down CMD while clicking FX will toggle all evo FX on/off.

Clicking an FX, then holding shift and clicking another will turn those and all the FX between them on or off (ie. click evo 4 FX, then hold shift and click evo 8 FX; you'll get a line from evo FX 4-8).

Holding down ALT while changing pan/vol will affect all evos.

Holding down CMD while changing pan/vol/FX controls will reset them to default.

9. FX Deck

We have specially curated some easy to use and effective FX from the Kontakt host FX engine. For more details on these controls please consult your Kontakt user manual. If you wish to punch out these effects and use your own in your DAW or via outboard CMD click on the mic acronyms in the mixer to assign channels to a Kontakt output and you can then send the signal where you need it.

10. A.D.S.R.

Or Attack, Decay, Sustain, Release. A standard set of parameters used in most synthesizers to control the "shape" of the sound, turn attack up to really slow the sound's entry, decay determines how quickly the sound dies off to the 'sustain' level which is controlled by the next knob. Finally the release knob controls how quickly the sampler 'lets go' of the sample when you let go of the key.

For those who would rather see all this demonstrated rather than reading about it, please see our video at https://youtu.be/Aqip-9Gaq4MU

INDIVIDUAL EVOS

SWITCHING VIEWS



Along with the "Evolutions" patches, all of the seperate evolutions are available as patches and load up in our standard GUI.

When you first load up an individual evolution you'll be greeted with this GUI. This is one of 2 pages that you can switch between using the panel switcher...



All GUI controls can be assigned a unique controller number so you can automate or adjust via an external controller (vital when playing in virtual Orchestral parts). To un-assign, assign or just to see what CC number is assigned to any control RIGHT or CTRL CLICK.

You can then alter the controller parameters in the "Automation pane" if for example you want your mod wheel to go all the way from top to bottom but the control to have restricted bandwidth change from the default of 0-127 to 20-100. Or if you want the controller to make the GUI control in the reverse direction change from the default of 0-127 to 127-0.

Click on these to switch views or pages:

1. General Overview (the view shown above)

- 2. Expert View
- 3. Ostinatum (not used in this library)

All of which are discussed in more detail over the next few chapters.

THE 'GENERAL OVERVIEW' PANEL



1.

1. SIDE BAR

Tells you what instrument you're playing.

2. MIXER

There are five different signal options: Close, Sweet Loops, Completely Varped, Stretched and Stretched 2 these can all be controlled with the mixer.

Click on the ROM tabs beneath the sliders to load/ purge mics/ mixes. CMD click on the mic acronyms to assign to a Kontakt output. Especially useful when creating surround signals.

3. EXPRESSIVE CONTROLLERS

Dynamics - On most of our string libs this would control the crossfade mix between differing dynamic samples, loud and soft. But because the timbral changes are handled within the original performances, this is just an artificial dynamic controller for those of you who can't hear a violin without reaching for your mod wheel (CC#1).

Reverb - Because these evolutions are recorded dry, we have added the option to add some reverb here.

Expression - Instrument trim, so this adjusts the volume within the dynamics.

THE EXPERT VIEW



1. SIDE BAR

1.

On the 'General Overview' page this simply displays the instrument being played. In the 'Expert View' there are some additional functions which relate to articulations and keyswitches. None of the patches in this library contain different articulations though it will deactivate the patch as desired if used in conjunction with other patches.

2. MICROPHONE MIXER

There are four different mic options: Close, Tree, Ambient and Outriggers, these can all be controlled with the mixer.

Click on the ROM tabs beneath the sliders to load/ purge mics/ mixes. CMD click on the mic acronyms to assign to a Kontakt output... Especially useful when creating surround signals.



2a VELOCITY RESPONSE



Pick from 4 different velocity curves to suit your controller.

2b CLOSE PAN MIC COLLAPSER

This collapser allows you to refine how the stereo image is handled. All our musicians are recorded in-situ, ie. where they would be seated on a standard scoring session, giving you a fantastic spectral spread when putting all the elements together, which helps define the detail. This panning tool helps you to manage and tweak this to your own tastes/ needs.

This library also has the ability to set this *per microphone*. This is particularly useful if you are using the close mics on one of the combination patches and want to change one instrument and not the other.



5.

2c MIC MIX TO ARTICULATION LINKER

The small notation symbol locks the microphone mix or tweak you've made to the articulation selected. This means if you want to boost any perceived inconsistencies in volume between say pizzicato and col legno you can. Or indeed if you want to roll off some of the hall ambience for a short versus the long articulations this is how to fine tune.

2d MIXER PRESETS

A new way to transfer mixer settings between patches, or save and load presets to disk.



3. GENERAL CONTROLS

OPTIONS

PRESETS - Not used in this library

PURGE UNUSED - This control keeps unloading any samples you are not using to keep your memory usage as low as possible.

TRANSPOSE - Toggle this on and tweak the number to the right to transpose your instrument. Note this is not the same as tuning, the instrument will actually offset the samples to the selected pitch.

CC MAPPED VEL(OCITY) - In this library, dynamics are always controlled with the dynamics slider rather than key velocity so this option has no effect

ROUND ROBINS & LEGATO

Round Robins and legato are not used in this library

4. EXPRESSION CONTROLS

DYNAMICS - On most of our string libs this would control the crossfade mix between differing dynamic samples, loud and soft. But because the timbral changes are handled within the original performances, this is just an artificial dynamic controller for those of you who can't hear a violin without reaching for your mod wheel (CC#1).

REVERB - We have added the option to add some reverb here

5. ADSR

Or Attack, Decay, Sustain, Release. A standard set of parameters used in most synthesizers to control the "shape" of the sound, turn attack up to really slow the sound's entry, decay determines how quickly the sound dies off to the 'sustain' level which is controlled by the next knob. Finally the release knob controls how quickly the sampler 'lets go' of the sample when you let go of the key. IF YOU PLAN TO USE THIS LIBRARY WITH THE FULL VERSION OF KONTAKT PLEASE MAKE SURE YOU HAVE THE LATEST VERSION OF KONTAKT 5 INSTALLED.

RECOMMENDED SPEC:

The better your computer, the better the performance of any Spitfire module. But not to worry if you're not spec'd up to the hilt. All programs are provided with a set of parameters that enable you to dial back the CPU demands of any given patch. But moving forward, we're confident this module will keep your computer busy for many years to come! We recommend a combination of high processor speeds, a good chunk of memory and a devoted SSD eSata, USB3, or Thunderbolt drive. The more memory you have, the less demand placed on your drive, and having a totally devoted drive gives you the chance to load less into memory and reduce load times. The higher the speed of your CPU, the more capable your computer will be to deal with some of the amazing, but complicated scripts we've written.

PCs:

We recommend Windows 7 or later (latest Service Pack, 32/64 Bit), Intel Core Duo or AMD Athlon 64 X2, 4 GB RAM (8 GB minimum).

MACs:

We recommend Mac OS X 10.10 or later (latest update), Intel Core 2 Duo, 4 GB RAM (8 GB minimum). DRIVES: USB3, Thunderbolt, or eSata SSDs. Ask your dealer for drives that are suitable for "AV use". If you can afford an SSD drive, this will massively increase the power of your system. Instead of 7-9ms seek time, the usual seek time is <0.1ms. These are fast enough to run a patch 'Purged' of all its samples, and they can load on the fly as you play the notes. You can also reduce your sampler's "pre-load" buffer tenfold meaning you'll be able to load enormous orchestral palettes into a single machine.

HOST:

The Kontakt 5 platform should work comfortably on most commonly found platforms and DAWs. As always make sure you're as up-to-date as you can afford! If your main DAW is not a newish machine, or has a limited spec, and you're planning on building or adding Spitfire to an already large orchestral palette, you could consider running your library independently of your DAW, either on your host computer (e.g. via Re-Wire) or on a slave device (e.g. via Midi or MOL). This will assist your loading times, and will allow your DAW to do what it does best, sort out all your note ons and note offs!

APPENDIX B - KONTAKT VS. KONTAKT PLAYER

Kontakt Player is a free version of the Kontakt sample playback engine available to download:

https://www.native-instruments.com/en/products/komplete/ samplers/kontakt-5/downloads/

It works with libraries that the developer has paid a license fee for. Essentially, you've bought this playback engine along with your library.

The Kontakt player gives you full access to all the sounds and all the editable parameters on the front panel. Also, unlike non-Player libraries, these libraries will also have a banner that appears on the Kontakt Libraries pane.

If you want to go deeper into editing you'll need a full version. As you will already own the free Kontakt player and have bought one of our 'player' libraries you will be eligible for a discount upgrade to Kontakt via the NI website. See here for more details:

https://www.native-instruments.com/en/products/komplete/ samplers/kontakt-5/pricing/crossgrade-offer/ If the library you want to use is NOT a 'Player' library then you need to buy the full retail version of Kontakt. Then you can also load 'non-Player' libraries like some of our other ranges, Spitfire LABS, Harp, Piano, Harpsichord, Solo Strings etc. Please note that non-Player library instruments will not appear on the Kontakt libraries pane and so can't be added as a library as Player libraries need to be. Instead, these libraries will simply need to be loaded via the Kontakt files browser or alternatively you can add the library as a favourite to the Kontakt Quick Load window.

Instruments

• Evo Grid 3.nki

Curated Presets:

- 1-12 Step Down Diagonal.nki
- 1-12 Step Up Diagonal.nki
- 13-24 Step Down Diagonal.nki
- 13-24 Step Up Diagonal.nki
- 16s Pushing Top.nki
- 25-36 Step Down Diagonal.nki
- 25-36 Step Up Diagonal.nki
- Building Rhythms.nki
- Locked Wisps.nki
- Low Tense 8s with High Pizz.nki
- Persistent Tense 16s.nki
- Plucks and Pizz.nki
- Psycho Scary 8s.nki
- Pulsing Sul Pont Crosses.nki
- Reich 8s.nki
- Sul Pont Scary 4s.nki

Individual Evolutions:

- 01 Straight Reich 8s Hairpin.nki
- 02 Straight Measured 16s Hairpin.nki
- 03 Straight Measured 16s Normale To Sul Pont.nki
- 04 Straight Measured 16s Normale To Sul Tasto.nki
- 05 Straight Crotchet Accented Downbeat Hairpin.nki
- 06 Straight Quaver Accented Downbeat Hairpin.nki
- 07 Straight 16s Accented Downbeat Normale To Sul Pont. nki
- 08 Straight Quaver Accented Downbeat Muted Normale To Sul Pont.nki
- 09 Straight Minim Accented Downbeat Hairpin.nki
- 10 Straight Sul Pont Cross Rhythm 1.nki
- 11 Straight Quaver Accented Detache Normale Hairpin.nki
- 12 Straight 16s Detache Normale To Sul Pont Hairpin.nki
- 13 Straight Triplets Detache Normale To Sul Pont Hairpin.nki
- 14 Straight Triplets Muted Detache Normale Hairpin.nki
- 15 Straight Triplets Normale Hairpin.nki
- 16 Straight Sul Pont Cross Rhythm 2.nki
- 17 Straight 2 Bar Pizz Crotchet Accented Double Time Hairpin.nki
- 18 Straight 2 Bar Pizz Quaver Accented Double Time Hairpin.nki
- 19 Straight 2 Bar Col Legno Crotchet Accented Double Time Hairpin.nki
- 20 Straight 2 Bar Col Legno Quaver Accented Double Time Hairpin.nki
- 21 Tense Quaver Double Stopped 5ths Staccato Hairpin.nki
- 22 Tense Semi Quaver Double Stopped 5ths Staccato Hairpin.nki
- 23 Tense Quaver Detache Motion Into Harmonics.nki
- 24 Tense Semi Quaver Detache Motion Into Harmonics.nki
- 25 Tense Still Longs With Quaver Harmonic Wisps.nki
- 26 Tense Still Longs With Semi Quaver Harmonic Wisps.nki
- 27 Tense Still Longs With Quaver Sul Pont Wisps.nki
- 28 Tense Quaver Mandolin Strummed Hairpin.nki
- 29 Scary Measured Quavers Into Detune.nki
- 30 Scary Measured 16s Into Detune.nki
- 31 Scary Quaver Accented Downbeat Into Detune.nki
- 32 Scary 2 Bar Pizz Quaver Accented Double Time Into Detune.nki
- 33 Scary Reich 8s Into Extreme Pitch Shift.nki
- 34 Scary Measured Quavers Detache Into Sul Pont Pitch Shift.nki
- 35 Scary Measured 4s Into Extreme Sul Pont Detune.nki
- 36 Scary Measured Quavers Into Added Harmonics Pitch Shift.nki
- 37 Scary Detache 4s Into Gradual Speed Increase Sul Pont Pitch Shift.nki

APPENDIX D - uacc

With the development of Spitfire's BML Sable it was proving quite difficult to standardise how to access the ever-growing number of articulations contained within instruments and libraries. While they worked adequately, Keyswitches and CC32 were inconsistent between sections and instruments and it could prove a pain to do something as simple as substituting a Viola for a Violin section.

To address the problem, Spitfire developed UACC, a specification that hopes to standardise articulation control between instruments and libraries. UACC is turned on via the Keyswitch locking option (着 🔹) and utilises the same CC as above (and can be customised identically). When UACC is activated you can change articulation by setting CC32 to specific values that correlative with different articulations. Here's the latest (v2) spec:

1Generic35Higher81Synced - 150bpm (trem/trill)2Alternative36Lower82Synced - 180bpm (trem/trill)3Octave82Synced - 180bpm (trem/trill)4Octave mutedShortPhrases & Dynamics5Small (1/2)40Generic90FX 16Small muted41Alternative91FX 27Muted42Very short (spicc)92FX 38Soft (flaut/hollow)43Very short (soft)93FX 49Hard (cuivre/overb)44Leisurely (stacc)94FX 5	Long (sus	stain)	34	Detache	80	Synced - 120bpm (trem/trill)
3Octave4Octave mutedShortPhrases & Dynamics5Small (1/2)40Generic90FX 16Small muted41Alternative91FX 27Muted42Very short (spicc)92FX 38Soft (flaut/hollow)43Very short (soft)93FX 49Hard (cuivre/overb)44Leisurely (stacc)94FX 5	1		35	Higher	81	
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5 Small (1/2) 40 Generic 90 FX 1 6 Small muted 41 Alternative 91 FX 2 7 Muted 42 Very short (spicc) 92 FX 3 8 Soft (flaut/hollow) 43 Very short (soft) 93 FX 4 9 Hard (cuivre/overb) 44 Leisurely (stacc) 94 FX 5	3	Octave				
6Small muted41Alternative91FX 27Muted42Very short (spicc)92FX 38Soft (flaut/hollow)43Very short (soft)93FX 49Hard (cuivre/overb)44Leisurely (stacc)94FX 5	4	Octave muted	Short	hort Phrases & Dynamics		
7 Muted 42 Very short (spicc) 92 FX 3 8 Soft (flaut/hollow) 43 Very short (soft) 93 FX 4 9 Hard (cuivre/overb) 44 Leisurely (stacc) 94 FX 5	5	Small (1/2)	40	Generic	90	FX 1
8 Soft (flaut/hollow) 43 Very short (soft) 93 FX 4 9 Hard (cuivre/overb) 44 Leisurely (stacc) 94 FX 5	6	Small muted	41	Alternative	91	FX 2
9 Hard (cuivre/overb) 44 Leisurely (stacc) 94 FX 5	7	Muted	42	Very short (spicc)	92	FX 3
	8	Soft (flaut/hollow)	43	Very short (soft)	93	FX 4
	9	Hard (cuivre/overb)	44	Leisurely (stacc)	94	FX 5
10 Harmonic 45 Octave 95 FX 6	10	Harmonic	45	Octave	95	FX 6
11 Temolo/flutter 46 Octave muted 96 FX 7	11	Temolo/flutter	46	Octave muted	96	FX 7
12 Tremolo muted 47 Muted 97 FX 8	12	Tremolo muted	47	Muted	97	FX 8
13 Tremolo soft/low 48 Soft (brush/feather) 98 FX 9		Tremolo soft/low		Soft (brush/feather)	98	FX 9
14 Tremolo hard/high 49 Hard (dig) 99 FX 10	14	Tremolo hard/high	49	Hard (dig)	99	FX 10
15 Tremolo muted low 50 Tenuto 100 Up (rips/runs)			50		100	Up (rips/runs)
16 Vibrato (molto vib) 51 Tenuto Soft 101 Downs (falls/runs)		Vibrato (molto vib)		Tenuto Soft	101	
17 Higher (sultasto/bells up) 52 Marcato 102 Crescendo	17	Higher (sultasto/bells up)	52	Marcato	102	Crescendo
18 Lower (sul pont) 53 Marcato Soft 103 Decrescendo	18			Marcato Soft	103	Decrescendo
19 Lower muted 54 Marcato Hard 104 Arc				Marcato Hard		Arc
55 Marcato Long 105 Slides						
Legato 56 Plucked (pizz)	Legato			•		
20 Generic 57 Plucked hard (bartok) Various		Generic		u <i>i</i>	Various	
21 Alternative 58 Struck (col leg) 110 Disco up (rips)		Alternative			110	Disco up (rips)
22 Octave 59 Higher 111 Disco down (falls)		Octave		(S,		
23 Octave muted 60 Lower 112 Single string (Sul C/G/etc.)		Octave muted			112	· · · ·
24 Small 61 Harmonic		Small	61	Harmonic		3 3 (,
25 Small muted						
26 Muted Decorative		Muted	Decorat	ive		
27 Soft 70 Trill (minor2nd)		Soft				
28 Hard 71 Trill (major 2nd)	28	Hard	71			
29 Harmonic 72 Trill (minor 3rd)		Harmonic	72			
30 Tremolo 73 Trill (major 3rd)				, ,		
31 Slow (port/gliss) 74 Trill (perfect 4th)						
32 Fast 75 Multitongue	32					
33 Run 76 Multitongue muted						

For example, turning on UACC and changing CC32 to 26 will change the current articulation to Legato - Muted. Setting it to 52 would change to Short - Marcato. You can set these manually in your DAW but it's much easier to utilise DAW functionality such as VST Note Expression, or a dedicate tablet app such as Lemur, TouchOSC, LiveControl, etc.

The advantages of UACC are that it's consistent between all supported libraries (i.e., setting CC32 to 52 will change to Marcato regardless of the library or patch) and easily configurable on tablet apps such as Lemur. It remains consistent between updates (any product using v2 will have the articulations mapped to the above spec). It also takes up no space on the keyboard.

The disadvantages are that it's difficult to control for live playing (unless using a tablet) and it does not support articulation layering.

UACC KEYSWITCH

UACC keyswitching is a new feature in Spitfire products and updates. It is a mixture of keyswitching and UACC to provide the advantages of both methods. When UACC Keyswitch is activated via the lock panel menu (\square) a single keyswitch is available. Using the UACC spec outlined above, this keyswitches velocity is used to switch articulation.

For example pressing the keyswitch at velocity 70 would switch to the Trill (minor 2nd) articulation while pressing at velocity 56 would switch to Short Pizzicato. As with UACC, you can manually input these velocity values but it's easier to use your DAW or tablet app's functionality.

The main advantage of UACC KS over UACC is that you can layer articulations by overlaying the keyswitch notes on the piano roll.

Q: WHAT IS THE DIFFERENCE BETWEEN KONTAKT AND KONTAKT PLAYER?

See appendix B

Q: HOW CAN I REDOWNLOAD A PRODUCT?

With the continuous improvements to our Spitfire App, we have incorporated the ability to reset your own downloads, be it the entire library or the most recent update! This can easily be done via your Spitfire App. To reset both your entire library download or the latest update; Open up the Spitfire App and log in with your account emailand password.

- · Select the download you wish to re-download
- In the cog menu choose Reset Download > Entire
- Download/Latest Update
- This will reset your whole download/your latest update

You can repeat this process for any of the libraries you own. Note that there is a limit to how many times you can reset your downloads in a certain time frame. If you do exceed your reset limit please get in touch.

Q: DIFFICULTIES IN DOWNLOADING / INSTALLING

Customers may find that they have some difficulties in the downloading process. If you find that you are having some trouble, please check the list below for possible causes.

• The formatting of your drive, if it is FAT32 this will cause errors, because there is a maximum file size with this format of 4GB and our download files will exceed this limit. To solve this problem. reformat your drive to a more modern format, or use a different drive. We recommend NTFS on PC and Mac OS Extended (journaled) on Mac.

• Free space on your hard drive, please allow at least double the space for the respective library. This is because your library is downloaded compressed, then uncompressed into a separate location, then the original is deleted. So briefly during install, there are two copies of the library on disk. To solve this problem use a drive with more space (the size you'll need during install is listed on the website page of the product you bought).

Other issues;

• Spitfire App freezes in the "Extracting" stage for hours. This may be because our libraries are often very large files, and this is the stage where the compressed files are extracted and placed in their final locations on the hard drive. There could be hundreds of GB of content to unpack, so it really can take hours. If you're unsure whether it has crashed or is simply extracting files, visit the installation folder you chose when you started the install. If everything is working normally you'll see various files appearing in the folder (or one of its sub-folders).

• If you see a "Download interrupted" message, this may be caused by a change in IP, usually the case with people using a VPN, or people who for some reason started a download in one country and tried to resume it in another. In this case, please submit a support ticket and we can unblock you.

• If your download gets stuck and is continually cycling and not resuming, please get in touch with us, giving us as much detail as possible about your set up. It would be helpful if you can tell us: Your operating system, where you are downloading from (your country, and also whether you're at home or work), your ISP, and whether there are any proxy servers or firewalls between your computer and the internet.

Q: I'VE LOST MY INSTRUMENT FILES

In some cases, instrument files may get lost when transferring libraries from one place to another, or if an update has gone wrong. If this happens, the best way forward is to re-download the library in question. This will ensure you will get all of the content you are missing.

Q: WHAT IS YOUR REFUNDS / RETURNS POLICY?

If you have NOT completed the download / installation process, then we CAN refund/return your product, please contact support with your account email address and order number so we can handle this quickly. If you HAVE completed the installation process (even if you've not yet registered your serial number), please see our EULA in regards to why we do not accept refunds and returns. We can refund hard drive orders up until the point when the drive is dispatched from our office. This is usually 2-4 days after you order.

Q: I'VE FORGOTTEN MY PASSWORD?

If you have forgotten your password, please see this link, and click 'Forgotten Password'. If at some point in the past you asked us to merge two or more accounts but have since forgotten, you MAY find that the forgotten passsord isn't working for the email address you asked us to merge FROM. In this case, please contact support with your name, and any email addresses you think we might know about, and we'll work out what has happened.

Q: VEP - CONTROLS / GUI HAS DISAPPEARED!?

You need to 'connect' the instance of VEP to your sequencer, and send it some MIDI - then the controls will reappear. Unless the instance of VEP is 'booted up' by actually connecting it, Kontakt will not complete the setup of the instrument which includes drawing the GUI.

Q: WHAT IS THE NCW COMPRESSED FORMAT?

This is Native Instrument's new lossless compressed sample format – we have managed to reduce the sample data pool by around 55% and this also shows a benefit in streaming for you, along with reduced hard disk space required.

Q: I HAVE FAST INTERNET, WHY IS MY DOWNLOAD SLOW?

We have no direct influence on your actual download speeds, our libraries are hosted on Cloudfront servers which are normally very quick but it may well be that at certain times of the day when traffic is particularly busy, your ISP may throttle your connection speeds. We would advise you to leave your download running overnight as speeds should ramp up at less busy times. Our Spitfire App downloader aims to use as much of the available bandwidth as possible to give you the quickest possible speeds, and may take several minutes to reach its peak.

Q: CAN I INSTALL ON MORE THAN ONE COMPUTER?

With our products you have two licenses. This means that you are allowed to download and install on two computers you own, say your main rig and your mobile rig. The best way to get your library on both of your machines is to copy it from one to another via an external HDD. It saves you from having to re-download the whole library again!

Q: CAN I TRY BEFORE I BUY?

No - it is not currently possible to demo our products. If you go to our Youtube Channel you'll see many many walkthroughs containing detailed info about all our products -- you can hear them being played in real time with no smoke and mirrors!

Q: MY LIBRARIES ARE NOT SHOWING UP IN MY SPITFIRE APP?

A handful of customers may find that when they log into their Spitfire App, some of their previous purchased products do not show up in the 'Installed' section or in the 'Download Ready' section either. It may be that you have purchased these under another email address. Checking other possible email addresses for your previous purchases may help to find these missing products. If this is not the case, and these missing products were purchased a few years ago, please create a support ticket telling us your account email address, and any serial numbers you may have to go with these missing products. Our support team can also merge one or more accounts together if you'd like to consolidate all your purchases in one place. The more information, the quicker we can get you back up and running!

Q: HOW DO I UPDATE MY PRODUCTS?

The main premise of downloading our products is that our Spitfire App downloads into the folder you choose, so it is always good to choose the folder above where you want the download to go. The best file path for our products is something very simple, a long file path will cause errors as there is a character limit on how far the Spitfire App can read. We advise a file path of something along the lines of: Samples Drive > Spitfire Audio - always point the downloader to the folder 'Spitfire Audio' (the folder above the library) for all downloads and updates. When it comes to downloading/updating - if you have a folder called 'Spitfire Audio' always point the Spitfire App to the folder Spitfire Audio - never go into this folder and choose the actual library in question.

Q: HOW DO I REDOWNLOAD THE LATEST UPDATE?

With the continuous improvements to our Spitfire App, we have incorporated the ability to reset your own downloads. This can easily be done via your Spitfire App.

-Open up the Spitfire App and log in with your account email and password.

- -Select the download you wish to re-download
- In the cog menu choose Reset Download > Latest
- Update
- This will reset your latest update

You can repeat this process for any other updates you wish. If you do not see the option to reset your download in your Spitfire App, we would advise downloading the latest version of the Spitfire App from from spitfireaudio.com/info/library-manager/.

Q: I'VE BEEN WAITING AGES FOR MY DOWNLOAD LINKS?

We run all our orders through a fraud checking process. The automatic fraud check takes 20 minutes (but can take up to an hour during a very busy period, eg. Black Friday), but if your order gets caught at this stage, we run a manual order check, and this can delay the processing of your order for up to 24 hours (though this would be a rare and exceptional case).

You should however receive an order confirmation email IMMEDI-ATELY upon placing your order. This confirms that your order has successfully been logged in our system and that your payment was successfully taken. Please check your junk folders before contacting our support. The message will come from do_not_reply@spitfireaudio.com if you'd like to add us to your whitelist.

Q: CAN I DOWNLOAD ON A PC, THEN TRANSFER TO A MAC OR VICE VERSA?

All of our libraries are compatible on both PC and Mac computers (as they run inside Kontakt). You can download all of our libraries on either PC or Mac and they will work if you need to transfer them across to the other operating system. We advise to do this by copying the library you want to move across to an external HDD and then copying it to and then copying it to your other machine.

Q: 'SAMPLES MISSING' ERROR MESSAGES

In some cases, samples files may get lost when transferring libraries from one place to another, or if an update has gone wrong. You may also get this error in some cases if you installed library on a drive with just under the minimum necessary amount of space to install the library (remember that you need DOUBLE the size of the final library to install successfully - see above). If this happens, the best way forward is to re-download the library in question. That will ensure you will get all of the content you are missing. For more information on how to re-download a product, please see the beginning of this appendix.

Q: HOW TO BATCH RESAVE A LIBRARY?

There are two main reasons to batch resave: First it speeds up the loading of patches and secondly, it can help you find missing samples and relink them to the patches so that you don't need to search every time you load a patch. Bear in mind that it can sometimes take a few attempts to batch resave, and if Kontakt crashes the first time you try, you could go into the instruments folder and batch resave a bit at a time -- go by sub folders for example, just to lessen the load on Kontakt.

Q: I WANT TO BUY A COLLECTION, BUT I ALREADY OWN ONE OR MORE OF THE PRODUCTS IN IT?

Our cart will intelligently deduct the proportional cost of any products you already own from the total price when you get to the checkout.

Q: I'VE LOST MY SERIAL NUMBER FOR PRODUCT ACTIVATION

Emails get misplaced and you might find that you are out of luck when you need to find a past serial number. The best place to find all of your serial numbers would be to log into your Native Instruments account HERE, and traverse to the My Products, Serials, and Downloads section. Under there you will find all of your serial numbers, including your Spitfire Audio serial numbers. If you find that the serial number you are looking for is not there, please contact us with all of the relevant information.

Q: I THINK I HAVE FOUND A BUG

In some cases we can't squash them all and bugs shamefully make their way through. If you think you have found a bug, please contact us with all the relevant information;

- A description of the bug you have found
- A screencast (video) of the bug happening, or an audio example
 The exact patch name (or patches) in guestion and also the

library giving us as much detail as possible will help us get to the bottom of the issue.

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